



A request for alteration should be submitted through the retailer that sold the vest.

The vest must be returned to the factory within 60 days of original shipment. Contact the retailer immediately regarding fit or coverage issues.

The vest may be returned for one alteration at no charge.

Returns after 60 days or for secondary alterations are subject to charge and should be accompanied by a purchase order from the retailer.

The retailer must obtain a RGA number prior to shipment by calling GH Customer Service at (866) 920-5940.

A completed RGA form must be included with the vest. An incomplete form will lead to a processing delay and the vest may be returned unaltered.

The RGA number should be written on the outside of the box.

The vest submitted for alteration must be in new condition.

The fit guarantee applies to custom-sized armor and pertains to the original owner for whom the vest was measured.

An alteration fee will apply in the case of ownership transfer, regardless of the return date.

The fit guarantee does not apply to a vest ordered in a stock size (Medium, Large, etc.) for which custom measurements were not provided.

POLICY FOR CUSTOM-SIZED BODY ARMOR